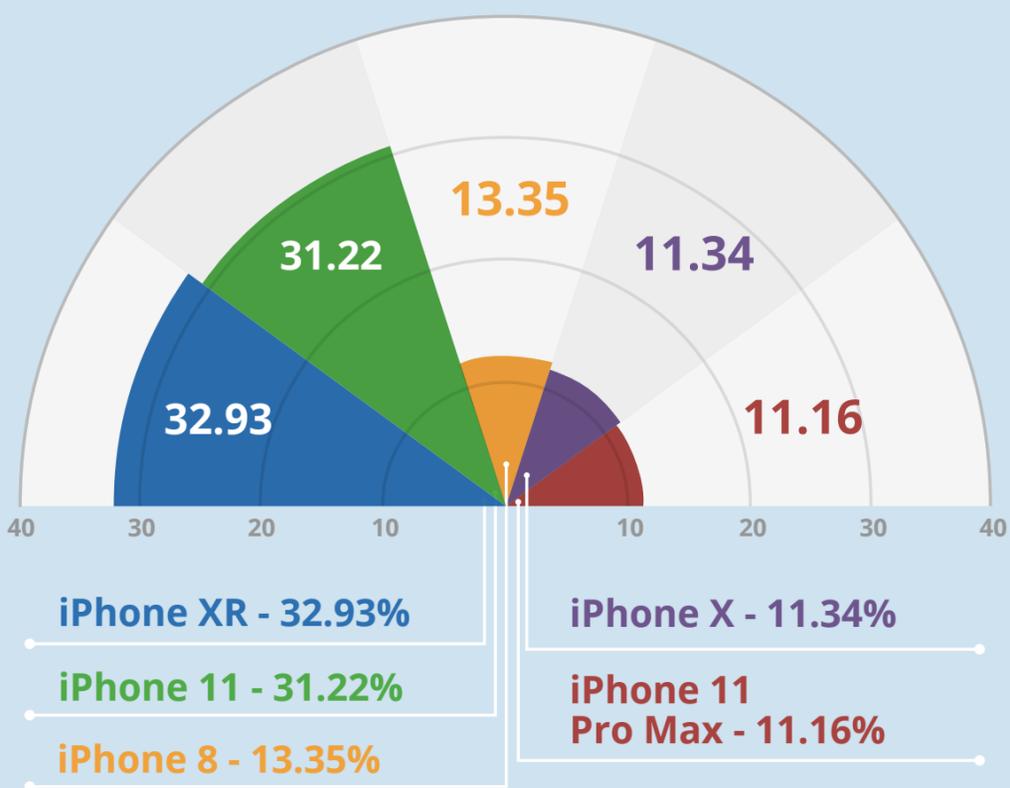


## Top 5 Devices Received from Trade-in and Upgrade Programs



### Trade-in Value (TIV)

Average price

Apple iPhone



Android Smartphone



### Money in Customers' Hands



**\$784M**

was returned to U.S. customers through trade-in and buyback programs

## Average Age of Device at Trade-in or Upgrade



## Apple Watches Average Trade-in Value

